

Information about Dynamic Support Liverpool Place

Dynamic Support Register/Database

It is important that local services understand the needs of people with a Learning Disability, Autism, or both in their area, so that the care network can be proactive in making sure they receive the right support at the right time.

In Liverpool the Dynamic Support Database (DSD) for children and young people who have been diagnosed with a Learning Disability or Autism or both is managed by the Cheshire and Merseyside ICB – Liverpool Place. This database has information about the child/young person and what areas of their care may require enhanced community support. The information helps services to work more closely together to manage a person's support effectively and ensure good outcomes in the community.

The information held on the DSD will depend on the person and the care and support needed. Typically, it includes information about:

- Name, Date of Birth, NHS number and type of accommodation
- Information about who is involved in their care
- How they are managing with their Health, Education and Social circumstances
- Key information that the people involved should know, to help keep them safe.

Once identified and added to the DSD, care will be routinely reviewed in collaboration with the support network to make sure that all the best practice for children and young people with a Learning Disability and/or Autism is in place.

We understand that the needs of children and young people can change quickly, so this database is intended to aid the early identification of increased risk and help us to proactively support them in the community.

Initially a dynamic support key worker will be provided to children and young people with a learning disability and/or autism, who are inpatients or are at risk of being admitted to a mental health hospital.

Should a child or young person with Autism and/or a Learning Disability be at risk of admission to a Mental Health Setting, the keyworkers will work closely with the family and alongside other agencies involved to try and prevent this happening or will remain involved to try to make the hospital stay as short as possible and to facilitate a smooth discharge with the right support available in the community.

Dynamic Support Key Workers

Families of children and young people often need to see a whole range of professionals, for a variety of reasons, at different stages and times of the person's life.

Some families and carers can be overwhelmed by the many different agencies, organisations, or people they may have to deal with; others may not be aware of all the services and support on offer to them.

The dynamic support Key workers are a small team with specialist knowledge and skills in working with people who have either a Learning Disability and/or Autism. They are not a clinical team, and the care and support will continue to be coordinated by the Child and Adolescent Mental Health Services (CAMHS) partners already involved.

Dynamic support key workers understand that the parents/carers are the experts in the child or young person's care needs – they are there to support and empower families, they do this by.

- Being the main point of contact for the family and the involved professionals across the agencies/organisations
- Having regular contact with the family; listen to, support and work in partnership with the family, sharing information and following up on plans agreed
- Providing of information and advice, helping families to build their own confidence and be in control of the choices open to them

Should a child or young person be at risk of admission to a Mental Health Setting, the dynamic support key workers will work closely with the family and alongside other agencies involved to try and prevent this happening or will remain involved to try to make the hospital stay as short as possible and to facilitate a smooth discharge.

The dynamic support key workers have a significant role in supporting with the Care, Education and Treatment Review (CETR) process.

Care Education Treatment Reviews (CETRs)

Care Education Treatment Reviews (CETRs) are focused on those children and young people who either have been or may be about to be admitted to a Specialist Mental Health/Learning Disability Setting either in the NHS or in the Independent Sector.

CETRs bring together those responsible for commissioning and providing services, with independent expert opinion from diverse communities with learning disabilities, autism, or both. This can include Nurses, Social Workers, Education, Commissioners and other Health, Education and Social Care Professionals.

The Liverpool dynamic support key workers attend any CETRs to support the family and the young person, to help advocate with them and for them, and to make sure that the recommendations from the meeting are followed up by all the agencies involved.

Dynamic Support Tracker Meetings

This is a monthly multi-agency meeting that monitors the Dynamic Support Database (DSD). This helps us to ensure that vulnerable young people are safe and have the right support from the range of services available to them as well as coordinating the Care Education and Treatment Review (CETR) meetings. Membership of these meetings includes practitioners and senior managers and represent all the agencies supporting the children and young people on the Dynamic Support Database (DSD).

Information Sharing and Consent

Information about and involving the children and young people is shared between agencies with the knowledge and consent of the families and stored securely on the Integrated Care Board (ICB) Liverpool Place computer network drive with access restricted to nominated ICB staff.

Concerns and Complaints

We aim to provide you with high-quality information, advice, and guidance. However, if you have any concerns, complaints, or comments about your experience of Dynamic Support please tell a member of the team or the independent feedback service Patient Opinion. You can do this by leaving comments and feedback online at: www.patientopinion.org.uk, in writing through freepost leaflets or by phone using the Freephone number 0800 122 3135.

Contact us via email using cmicb-l.dynamicsupport@nhs.net